



AUDIO DISCOVERY UPDATE

Audio Discovery is on the Rise

Regulatory and Compliance Scrutiny Increase Worldwide

nexidia 

Federal Agencies have significantly increased their legal staffing to investigate and prosecute regulatory, antitrust, and criminal activities. For example, the Commodity Futures Trading Commission (CFTC), in just eight months since the passage of the Dodd-Frank Act, has conducted 93 investigations resulting in 45 settlements with civil penalties and disgorgement of profits in excess of \$155,000,000.

In fact, many federal agencies have doubled their workloads, investigating more and more companies, and demanding audio content related to their investigations...with very short production deadlines.

INCREASED INTERNATIONAL EXPOSURE

Also showing significant growth are investigations of international and foreign companies doing business in the United States. When those investigations include audio recordings (originating from call logging systems, voicemails, etc.) the production demand deadlines are typically a matter of a few short weeks, containing multiple languages, and may subject to International Data Exchange and Safe Harbor protections.

Example: A major UK financial institution was being investigated by the CFTC and could not allow data to leave the country. The company retained a large worldwide law firm with offices in the country to review its audio content and produced relevant content to the CFTC while complying with the provisions of the US-EU Safe Harbor program.

ISSUES TO CONSIDER WHEN HANDLING AUDIO DISCOVERY:

The following is a partial list of considerations when selecting an Audio Discovery solution:

- The location of the requesting agency. Is it US or foreign-based?
- US, European, and/or other Data Exchange requirements
- The location of the client
- The location of the law firm, and the review team
- The location of the data
- The format of the data (media, volume, call logging system, etc.)
- The production deadline

REGULATORY AGENCIES USE TECHNOLOGY TO REDUCE THE COSTS OF AUDIO DISCOVERY, SHOULDN'T YOU?

Nexidia technology is capable of processing 35 different languages, and easily handles dialects and varying speech patterns. Virtually all major US & foreign regulatory agencies use Nexidia's patented Audio Discovery technology to manage large volumes of audio content; putting corporations and law firms that cling to outdated methods such as human listening and transcription at a distinct disadvantage.

In addition to the ability to phonetically process multiple languages, Nexidia's Language ID automatically sorts recordings by respective languages, and then allows specific reviewers to quickly conduct searches within each native language group.

To learn more about Nexidia's Audio Discovery solutions, visit www.nexidia.com/legal or call 866.355.1241 for a personal consultation.

Nexidia – Headquarters +1 (866) 355 1241
3565 Piedmont Road NE, Building Two, Suite 400, Atlanta, GA 30305, USA

Nexidia – UK +44 (0)20 8973 2440
Gainsborough House, 2 Sheen Road, Richmond TW9 1AE, United Kingdom

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Contact: 719-527-1315

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